

Being able to use video relay is important, and I want to see the barriers removed to make VRS accessible to deaf and other people who have communication disabilities.

While VRS equipment is free to deaf consumers, I cannot accept VRS the way the present providers are putting restrictions on the consumers. This is unfair and not like the choices that hearing people have. Until the FCC makes it possible for VRS users to have interoperability and compatibility, it makes no sense for some people like me in having VRS since users are limited in which VRS provider they can use. At present, I am unable to use VRS due to technical complications both at home and work and would like to see full access made reality. When 100% interoperability is possible, I will be able to have VRS set up at work and to use it successfully.